



RADHIKA TRAILOR SERVICE

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Date -

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Ref No. Mahindra and Mahindra Ltd

Date : 14/04/2018

Truck and Bus Division, Jaipur

Sub - Appreciation letter for Mahindra Blazo vehicle performances and Service support.

We M/s Radheyshyam Dhakad owner of Radhika Trailer Service. We are have total fleet size of 36 trucks including 14 No. of Mahindra Blazo49 BS3 & BS4. We are operating this vehicle mainly in MLO application on Gujarat - Kolkata route in both side rated load application.

We are very happy with Mahindra Blazo performance and service Support.

My observation of the Mahindra truck is as follows,

1. Best Fuel Efficiency - Blazo 49 BS4 FE is 2.5-2.6 kmpl Ad-blue consumption is 3.0 - 3.25 %.

Model	Route	GVW - Ton	Material	FE	Ad-Blue Consumption
Blazo49 BS4	Gujarat - Kolkata	49 - 51	MLO	2.5 - 2.6 kmpl	3.0 - 3.25%
Blazo49 BS3	Gujarat - Kolkata	49 - 51	MLO	2.5 - 2.6 kmpl	
AL 4923 BS3	Gujarat - Kolkata	49 - 51	MLO	2.3 - 2.4 kmpl	

2. There is no abnormal tyre wear issue in Blazo 49 and we will get a life of 1,25,000 kms compare to Tyre life in AL 4923 as 1,25,000kms.
3. My vehicle already covered 1,25,000kms/2yrs without any issue or breakdown.
4. So far I have not sent the vehicle to the workshop otherthan for scheduled services.
5. Wearing parts like clutch plate/disc or brake lining life is better than other vehicle. As of now my vehicle covered 1,25,000 kms but I have not changed clutch or brake liner.
6. Mahindras parts cost is lower or same like other competition vehicle, by which I am saving 9,000-10,000 amount /year than other vehicle.
7. The drivers have given their first preference of truck for Mahindra Blazo 49 and most of them are avoiding AL.
8. As of now my vehicle covered 1,25,000 kms but I have not changed clutch or brake liner.
9. Because of multi-language people in Mahindra NOW24X7 call center my driver is able to communicate easily by which I don't need to worry if there is any breakdown.

I will recommend other Transporters to buy Mahindra Trucks.

Thanks & Regards,

राधेश्याम धाकड

Radheyshyam Dhakad