



Kataria CARRIERS

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Ref. No.

Branch :

Date: 25/05/2018

To,

Mahindra & Mahindra Ltd,
Truck and Bus Division, Lucknow

Sub- Regarding Satisfaction of Mahindra BLAZO 37 vehicles.

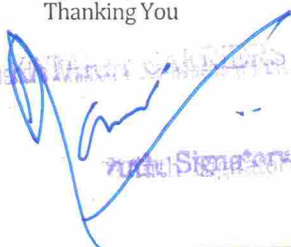
Dear Sir,

With immense pleasure we Kataria Carriers would like to state that we are satisfied customer of Mahindra Truck. We are having 12 Mahindra vehicles in our fleet including recently purchased 7 BLAZO 37 BS4 vehicles. In Mahindra service issue looked upon very seriously, whenever any service repairs are required then the service support from Mahindra service team is very much appreciable. For which we are thankful to Mahindra Service team. Performance of BLAZO vehicles is satisfactory in the following areas.

- 1) From this vehicles we are getting very good profit per month than other vehicles due to mileage as well as pay load advantage. Best part of the vehicle is multi-mode technology.
- 2) Our drivers are giving positive feedback on Mahindra vehicle for performance, cabin comfort, pickup and load carrying capacity compare to other vehicles.
- 3) Our few vehicles covered more than 40,000 kms and we not received any complaint regarding tyre wear and other major tyre related problems.
- 4) They can cover more trips at a stretch due to better cabin comfort.
- 5) Service support from MTBD is very good.
- 6) Vehicles are continuously monitoring from MTBD executives to deliver the best fuel average.

We will look forward with Mahindra vehicles in future and recommend others

Thanking You


Kataria Carriers
Signature

