

# Mahindra & Mahindra Ltd

## Truck and Bus Division

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### Triple Dhamaka – Samridhi Ka Wada

A unique scheme for service and maintenance for Tippers which take care of customer hassles and give confidence to focus on business.

Scheme features –

- AMC Tenure – 6 YRs/10000 Hrs, whichever occurs earlier.
- Site support for 1 Year for minimum of 10 vehicles at ONE site.
- Uptime guarantee for 1 YR – 95% (\*)
- In case uptime not met, Rs. 1000 per month per tipper will be provided to customer.

What kind of repairs and maintenance are covered?

- Maintenance services as stated in Operator Service Book (OSB).
- Oil changing of the Aggregates & Hub Greasing of Wheels as scheduled.
- Schedule service maintenance, minor adjustments, check and repairs, major aggregates overhauling, repair of units, etc will carried out at authorised service set ups.
- Servicing of ancillary items such as Alternator, starter motor, fuel pump etc.
- Highway-support in case of breakdown of vehicle.
- Such other services as may be added by the Company under AMC from time to time.

Items which are not part of this package service:

- Washing of the vehicle except schedule services.
- Chassis frame including cross members and brackets.
- Body items and upholstery (Including driver seat, door locks, winding mechanism etc.)
- All type of bulbs, batteries including battery cables.
- Suspension parts including spring leaves, shackles, spring bushes, hanger, shock absorber etc.
- All glasses including wind screen glass, wiper arm and blade.
- Tyre, tube, wheel rims and fifth wheel coupling.
- Any damaged part due to impact of accident including accident repairs.
- Cabin, load body, front axle beam etc.

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- Any repairs/replacement arising from accident, collision damage, burglary, theft, force majeure, or any other accidental means, riots, terrorism, malicious damage etc.
- Improper handling, dismantling, fitting, adjustment, repairs, modification NOT approved by MTBD and/or use of vehicle contrary to operator manual, repairs arising because of NON adherence to prescribed schedule services or because of faulty repairs conducted at unauthorised workshop.
- Defect which arises from using the vehicle for application, for which it is not meant for.
- Daily checks and daily washing and greasing.
- All paint services.
- Towing charges including such charges incurred during highway support.
- Delivery and collection of vehicle to/from the customer place.
- Any services in relation to the vehicles for complying with any act, rule, regulation or other law.



### The customer will be responsible for –

- Ensuring daily checks and other maintenance as detailed in OSB which are carried out by customer and will not be covered under AMC.
- Ensuring that whenever the oil level in aggregate fails below from required level, the customer shall ensure the requisite quantity to be filled to bring the oil level as per recommendation.
- Ensuring that vehicle is not put to use and engine is switched OFF if the temperature of cooling system crosses the limit indicated on temperature gauge.
- Ensuring that vehicle is NOT put in use if the diesel supply is erratic, causing frequent air locking.
- Ensuring vehicle reports to authorised workshop for prescribed schedule services, as and when required.

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- Ensure that Speedometer/Odometer/Hour meter is functioning all the times. If speedometer/Odometer/Hour meter is NOT working properly, needs to be rectified immediately at nearest authorised service centres.
- Ensuring that Quality fuel used in vehicle in the vehicles and take precautionary measures to avoid pilferages.
- Any breakdowns on highways, must be reported to NOW, on toll free no. 18002003600.

### Details of Parts covered and NOT covered under AMC –

Detailed Inclusions and Exclusion list of AMC Coverage			
Sl No	Group	Part Description	AMC Type - Platinum
1	Lubricants	Engine OIL	Y
2		Transmission Oil	Y
3		Differential Oil	Y
4		Power Steering Oil	Y
5		Coolant	Y
6		Hydraulic Tipping Oil (If Applicable)	X
7		Clutch oil	Y
8		Hub Grease	Y
9		Chassis Grease (In Schedule Services Only)	Y
10		Cab Tilt Oil (If Applicable)	X
11	Schedule Parts (Consumables)	Oil Filter	Y
12		Fuel Filter	Y
13		Water Separator	Y
14		Air Filter (Primary Element)	Y
15		Air Filter (Secondary Element)	Y
16		Power Steering Filter	Y
17		Hub Seals	Y
18		DCU Filter	Y
19	Schedule Overhauling (Kits)	Clutch Booster KIT (Major)	Y
20		Clutch Booster KIT (Minor)	Y
21		Clutch Master Cylinder (Kit)	Y
22		Clutch Servo Cylinder (Kit)	Y
23		Air Compressor (KIT)	Y
24		Air Dryer (Kit)	Y

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25		System Protection Valve (Kit)	Y
26		Relay Valve	Y
27		Quick Release Valve	Y
28		Duel Brake Valve (Kit)	Y
29		Exhaust Valve (Kit)	Y
30	<b>Engine</b>	Engine Assy	Y
31		Cylinder Head	Y
32		Cylinder Block	Y
33		Crank Shaft	Y
34		Cam Shaft	Y
35		Head Gasket	Y
36		Water Pump	Y
37		Oil Pump	Y
38		Oil Cooler	Y
39		Flywheel Housing	Y
40		Turbocharger	Y
41		CR Pump (FIP)	Y
42		Common Rail (Injectors)	Y
43		Front/Rear Oil Seal	Y
44		Viscous Fan	Y
45		Radiator	Y
46		Air Compressor	Y
47		Starter Motor	Y
48		Alternator	Y
49		Engine Mounting	Y
50	Fan Belt	Y	
51	<b>Clutch</b>	Flywheel	Y
52		Clutch Disc Structure	Y
53		Pressure Plate	Y
54		Clutch Master Cylinder	Y
55		Clutch Release Bearing	Y
56		Clutch Booster	Y
57		Clutch Liner	Y
58	<b>Transmission</b>	Gear Housing	Y
59		Main/Counter Shaft	Y
60		Main/Counter Gear	Y
61		Synchro Ring/Cone	Y
62		Shifter Shaft	Y
63		PTO	X

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64		Thrust Bearing	Y
65		Shifter Cable	Y
66		Gear Lever Bush	Y
67	Propeller Shaft	Propeller Shaft	Y
68		Yoke/Flange	Y
69		CJ Rubber/ Bearings	Y
70		UJ Cross	Y
71	Rear Axle	Rear Axle Housing	Y
72		Hub	Y
73		Axle/Inter Axle Shaft	Y
74		CWP	Y
75		Pinion Oil Seal	Y
76		Wheel Bearings	Y
77		Oil Seals	Y
78	Front Axle	Axle Beam	X
79		King Pin	Y
80		Tie Rod	Y
81		King Pin Bush	Y
82		Thrust Bearing	Y
83		Oil Seals	Y
84		Wheel Bearings	Y
85		ABS Unit	Y
86	Brake System	Brake Drum - Structural	Y
87		S Camshaft	Y
88		Torque Shaft	Y
89		Slack Adjuster	Y
90		Brake Linings	Y
91	Chassis Frame	Chassis Frame	X
92		Fifth Wheel Coupling	X
93	Suspension	Bogie Bracket	X
94		Bogie Trunnion	X
95		Anti-Roll Bar	X
96		Air Suspension Assy	X
97		Cabin Suspension	X
98		Bogie Bush	X
99		Air Bellow	X
100		Cabin Shock absorber	X
101		Chassis Shock absorber	X
102		Leaf Springs	X

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103		Suspension Pin and Bushes	X
104	Cabin	Cabin	X
105		Instrument Cluster	X
106		Wiper Motor	Y
107		Windshield Glass	X
108		Plastic Items of Dashboard, Door lock, Handle Etc	X
109	Steering	Drag Link with Ball Joints	Y
110		Steering Gear Box	Y
111		Steering Pump	Y
112		Steering Column	Y
113		Lift Axle Control Valve	X
114		Load Sensing Valve	X
115		Wheel Rim	X
116	Fuel Tank	Fuel Tank with Cap	X
117		Fuel Tank Sensors	X
118		All Brackets	X
119	Exhaust System (ATS)	Dozing Pump	Y
120		Dozing Injectors	Y
121		Exhaust Sensors	Y
122		NOX Sensor	Y
123		Silencer Pipe	X
124		DOC+DPF	Y
125		Ad Blue Tank	X
126	Electricals	AC Compressor	X
127		AC Condenser	X
128		Combination Switch	X
129		ECU	Y
130		All Sensors	Y
131		Engine Wiring Harness	X
132		Chassis wiring harness	X
133		Dash Board Wiring Harness	X
134		Load Body Wiring Harness	X
135		Ignition Switch	X
136		Relays	X
137		Battery	X
138	Load Body	Tipping Cylinder	X
139		Tipping Pump (PTO)	X

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140		Load Body	X
141		Tipper Sub Frame	X
142		Paints (All Types)	X
143	Others	All Bushes	X
144		All Hoses (Except Cabin Hose)	Y
145		Wheel Alignment	X
146		All Rubber Parts	X

(\*) – Terms and conditions applicable.

